



Mending Hearts Counseling

NOTICE OF PRIVACY PRACTICES AND HIPAA DISCLOSURE

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW THIS NOTICE CAREFULLY.

Your health record contains personal information about you and your health. This is information about you that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services is referred to as Protected Health Information ("PHI"). This Notice of Privacy Practices describes how we may use and disclose your PHI in accordance with applicable law and the NASW Code of Ethics. It also describes your rights regarding how you may gain access to and control your PHI.

We are required by law to maintain the privacy of PHI and to provide you with notice of our legal duties and privacy practices with respect to PHI. We are required to abide by the terms of this Notice of Privacy Practices. We reserve the right to change the terms of our Notice of Privacy Practices at any time. Any new Notice of Privacy Practices will be effective for all PHI that we maintain at that time. We will provide you with a copy of the revised Notice of Privacy Practices by sending a copy to you in the mail upon request or providing one to you at your next appointment.

HOW WE MAY USE AND DISCLOSE HEALTH INFORMATION ABOUT YOU

For Treatment. Your PHI may be used and disclosed by those who are involved in your care for the purpose of providing, coordinating, or managing your health care treatment and related services. This includes consultation with clinical supervisors or other Mending

Hearts Counseling team therapists in consultation about your treatment. We may disclose PHI to any other consultant only with your authorization.

For Payment. We may use and disclose PHI so that we can receive payment for the treatment services provided to you. This will only be done with your authorization. Examples of payment related activities are: making a determination of eligibility or coverage for insurance benefits, processing claims with your insurance company, reviewing services provided to you to determine medical necessity, or undertaking utilization review activities. If it becomes necessary to use collection processes due to lack of payment for services, we will only disclose the minimum amount of PHI necessary for purposes of collection.

For Health Care Operations. We may use or disclose, as needed, your PHI in order to support our business activities including, but not limited to, quality assessment activities, employee review activities, licensing, and conducting or arranging for other business activities. For example, we may share your PHI with third parties that perform various business activities (e.g., billing or typing services) provided we have a written contract with the business that requires it to safeguard the privacy of your PHI. For training or teaching purposes PHI will be disclosed only with your authorization.

Required by Law. Under the law, we must make disclosures of your PHI to you upon your request.

In addition, we must make disclosures to the Secretary of the Department of Health and Human

Services for the purpose of investigating or determining our compliance with the requirements of the Privacy Rule.

Without Authorization. Applicable law and ethical standards permit us to disclose information about you without your authorization only in a limited number of other situations. The types of uses and disclosures that may be made without your authorization are those that are:

- Required by Law, such as the mandatory reporting of child abuse or neglect or mandatory government agency audits or investigations (such as the social work licensing board or the health department).
- Required or permitted by Court Order.
- Necessary to prevent or lessen a serious and imminent threat to your own health or safety or that of a person or the public.
- Permission. We may use or disclose your information to family members that are directly involved in your treatment with your written permission.

With Authorization. Uses and disclosures not specifically permitted by applicable law will be made only with your written authorization, which may be revoked.

YOUR RIGHTS REGARDING YOUR PHI

You have the following rights regarding PHI we maintain about you. To exercise any of these rights,

please submit your request in writing to Carolyn Mader at **mendingheartscounsel@gmail.com** or call **970-344-9572**.

- *Right of Access to Inspect and Copy.* You have the right to inspect and copy your PHI. We may charge an approved fee for copies.
- *Right to Amend.* If you feel that the PHI we have about you is incorrect or incomplete, you may ask us to amend the information although we are not required to agree to the amendment.
- *Right to an Explanation of Disclosures.* You have the right to request an accounting of disclosures that we make of your PHI. We may charge you a reasonable fee if you request more than one accounting in any 12-month period.
- *Right to Request Restrictions.* You have the right to request a restriction or limitation on the use or disclosure of your PHI for treatment, payment, or health care operations. We are not required to agree to your request.
- *Right to Request Confidential Communication.* You have the right to request that we communicate with you about medical matters in a certain way or at a certain location.
- *Right to a Copy of this Notice.* You have the right to a copy of this notice.

COMPLAINTS

If you believe we have violated your privacy rights, you have the right to file a complaint in writing with

Carolyn Mader at **970-344-9572** or with the Department of Regulatory Agencies in Colorado. We will not retaliate against you for filing a complaint.

The effective date of this Notice is July 14, 2018.

PLEASE KEEP THIS PRIVACY DISCLOSURE FOR YOUR RECORDS

PRIVACY POLICIES AND HIPAA DISCLOSURE

Your privacy is very important to us. We follow extremely high standards when it comes to your records, your personal information, and the details of your therapy. The previous pages included the Mending Hearts Counseling Privacy Practices as required by law as well as federal HIPPA regulations. Please thoroughly read the preceding disclosures, keep it for your records, and sign below.

By signing below, I acknowledge I have received and read Mending Hearts Counseling Privacy Practices and HIPPA disclosure, I understand them, and I have had the opportunity to ask questions if needed.

Client signature

Date